



## UNIT-e Student Records & Tracking Solution (SRTS) Student Loans Company

Enabling the efficient processing of communications with the Student Loans Company.

Student loans are part of the government's financial support package for students embarking on courses of higher education. They are available to help students meet their living costs while studying. The process of administering student loans is handled by The Student Loans Company ([www.slc.co.uk](http://www.slc.co.uk)).

The UNIT-e Student Loans Company (SLC) module enables communications to be administered electronically.

### How it works

The process of ensuring the loan payment is initiated is known as the 'BACS First Link'. The process firstly involves the student being allocated a Student Support Number (SSN) by the SLC. This is used as the unique reference between the SLC and the Higher Education Institution (HEI). Institutions are informed of these numbers when the SLC generates a Student Support Attendance Request (SSAR) file that includes all participating students. UNIT-e provides the ability to load this file. In addition, SSN numbers can be entered manually.

The second part of the process is for the Higher Education Institution (HEI) to inform the SLC that the student has enrolled at the institution; this is done via the submission of a Student Support Attendance Confirmation (SSAC) file. UNIT-e provides the facility to produce this file and flag the database to indicate that a submission has been made.

### Benefits

- Streamline the administrative processes of handling student loans
- Reduction in administration costs of SSAR production
- Increase turn around time and reduce payment delays for students
- Centralise SLC records for all students
- Single data source for all organisation records.



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